Make care and communication easier—for you, your practice, and patients.

From meeting changing healthcare industry demands to delivering care more collaboratively, you need new ways to engage your patients and improve productivity. You also need to streamline patient communications and improve patient satisfaction, no matter what your specialty or practice size. NextGen® Patient Portal can help you meet these goals, safely and securely.

Engage patients in their care online. Streamline communications. Improve efficiencies. Securely.
Patients with online access schedule more visits, according to a 2012 study published in the Journal of the American Medical Association.¹

Be fast, efficient, and profitable with our Portal.

Manage statements, payments, and prescriptions online. Streamline patient communication and charting. Automate scheduling. Empower your patients to self-serve to minimize staff interactions. It’s all possible with NextGen Patient Portal.

• **Better manage payments**—process patient payments online, while reducing A/R days
• **Streamline documentation**—save staff/patient time with electronic documentation, while reducing paper waste
• **Speed data collection**—collect medical/social history, clinical data, and patient demographics—all as discrete data points
• **Easily report and file**—extract reporting information, or file it in NextGen® Ambulatory EHR or NextGen® Practice Management

Help your patients become more efficient, too.

• **Refill prescriptions online**—prescribe and refill medication electronically
• **Simplify communication**—send and receive secure messages while automatically routing to the correct recipient(s).
  Enable patients to access lab results, see reminders, ask questions, and download/share records
• **Simplify scheduling**—enable patients to schedule and manage appointments online, saving everyone time

Engaged patients are happier, healthier.

Make patients better advocates for their own care. Give them easy ways to interact with you, web-savvy or not.

• Give patients easier, better access and control over their health and account balance information via the web
• Enable patients to easily, securely, efficiently communicate with you and view bills, lab results, and other online information 24/7
Keep your workflow flowing.

NextGen Patient Portal makes patient engagement possible without taking you out of your workflow. Use your inbox, which integrates into your workflow, as a powerful data management tool. Automatically chart in your EHR directly from your inbox.

- Send mass emails to segments of your clinical population
- Send individualized and secure patient emails, all in one click, directly from the patient’s chart
- Send documents, such as lab results or patient education, right from the patient chart in just two clicks
- Easily reply to patients or clinicians, and forward secure data, for streamlined internal/patient communications

Communicate more effectively with patients; engage them in their own care.

Don’t let anything stand in the way of achieving high-quality care. With NextGen Patient Portal, your patients can more easily self-manage chronic diseases, while improving their overall care and communications with you.

- **Improve chronic disease management outcomes**—allow your patients to monitor and share key health information online, see their results, and view instructions

- **Generate group broadcast messages**—share important information about drug recalls, reminders, or updates. Receive alerts when patients miss your communications. Do that and more all while integrating with your EHR's clinical reporting functionality

- **Provide “family care” functionality**—allow patients to create accounts for themselves and easily manage family care accounts
“We originally invested in NextGen’s Patient Portal to reduce call volume, and while we definitely achieved that, we were surprised by the tremendous improvement in the care of our patient population and improved patient satisfaction.”

Dan Nelson
Practice Administrator
Desert Ridge Family Physicians
Changing market, changing demands on you.

New reimbursement rules are pushing organizations like yours toward engaging your patients—and measuring their care engagement. NextGen Patient Portal can help you better engage with your patients and make the business of healthcare more efficient. All while simultaneously enabling better clinical and financial outcomes.

- **Accountable Care Organizations** — ACOs need to meet agreed-upon performance levels on a range of quality measures. Several of these measures focus on the ability to provide high-quality service. Your patients’ physician experience rating determines your service quality measurement. Survey tools available in NextGen Patient Portal can help you improve this feedback.

- **Patient Centered Medical Home** — PCMH is a patient-centered, comprehensive, team-based, coordinated, accessible, primary care model focused on quality and safety. Continuous improvement is a key part of PCMH. Patient satisfaction ratings determine service quality measurement, just as it does for ACO physicians. Tools available in NextGen Patient Portal can speed this feedback, enabling providers to improve results. And better results can mean more income.
Measure patient satisfaction and success.

NextGen Patient Portal can help you easily meet Meaningful Use (MU) Stage 1 and Stage 2 patient engagement goals; all while making your practice more efficient and enabling better clinical and financial outcomes.

- **Meaningful Use Stage 1**—a certified Patient Portal is an indispensable tool for complying with patient engagement objectives. MU measures are much easier to achieve using a certified Portal.

- **Meaningful Use Stage 2**—For MU2, you’re responsible for whether your patients access information and communicate with your practice. Under the MU2 requirements:
  - You must provide at least 50% of your patients the ability to view, download, and transmit health information within four business days
  - You must identify patients who should receive reminders for preventative and follow-up care—and send these patients reminders, per patient preference
  - At least 5% of patients must use this capability using secure messaging
  - Use secure electronic messaging to communicate with patients on relevant health information

We’re MU ready

Tens of thousands of NextGen Healthcare clients have already attested for hundreds of millions of MU incentives.
Take the Next Step

Learn how your practice can improve care, streamline operations, and increase revenue with NextGen Patient Portal. Call 1.855.510.6398 or visit nextgen.com.

Once you have it, drive patient enrollment in your portal. We can help.

Check out our Patient Portal Marketing Collateral Website at nextgen-patientportal.com for brochures and other pieces that will help you with your efforts.