“NextGen is a marvelous tool for Behavioral Health where our data collection needs change from one funding source to the next, and the government is always finding more things we need to report on. I don’t know how we would have been successful with any other tool that was available.”

Linda Scott, VP of Operations
Jewish Family Children’s Services
The Behavioral Health (BH) market is in flux. Buffeted on all sides by regulations and reforms, BH providers like you are under immense pressure. A robust, scalable, and integrated technology can help you manage those pressures and day-to-day challenges.

A simple, smart, fast path to peace of mind.

The NextGen® Ambulatory EHR can help you relieve the pressures associated with gathering, processing, and accessing data so you can concentrate on your client, not technology. How can we help you?

• Standards-based, behavioral-specific templates customizable for your needs
• Innovative productivity tools that help your group work simpler, smarter, and faster

A robust EHR with integrated BH/MH and medical workflows. We have it, others don’t.
Spend more time with your clients.

We’ll do the heavy lifting behind the scenes with simplified workflow, faster payments, and intuitive BH content tailored to your needs.
Stanley Taylor (M)  
Address: 3639 Kellerman Lane  
Atlanta, GA 30326  
Contact: (404) 324-8576 (Home)  
PCP: Cooke, Charles T MD  
Referring: Ransier, Logan, Lisa G.  
DOB: 06/29/1971 (42 years)  
Weight: 190.10 lb (86.31 Kg)  
Allergies: Unknown  
Problems: 0  
Diagnoses: 3  
Medications: 1  
Insurance: United Health One  
Prem. Language: English  
Next MD: No  

03/05/2014 08:32 PM: “BH CA Presenting Concerns”  

**Conduct**  
- Social Hx  
- Behavioral Hx  
- Functional  
- Assess/Plan  

**General**  

**New Intake**  
Program name: Substance abuse program  
Start: 10:00 AM  
End: 10:52 AM  
Duration: 00 hours, 52 minutes  

**Presenting Concerns**  

Reason for referral: Past Symptoms, Assessing Problem, Behavioral, and Functional Needs  
Stan is a 42-year-old, homosexual, white male. Stan has been using methamphetamine for the past eight years. Initially, he was smoking the drug. Five years ago he began using intravenously. Stan injects methamphetamine 3-5 times daily.
CREATE CUSTOM FIELDS TO MEET STATE-SPECIFIC REQUIREMENTS.

Behavioral health client needs are distinctive. Your care has to be as well.

Our comprehensive Behavioral Health EHR knowledge base, intuitive content, and workflow tools can help you improve care, streamline data access, and ease reporting.

- BH-specific content to chart individual action plans (IAPs) and create master treatment plans
- Built-in protocols for disease assessment and drug treatment to better manage care
- HPI templates for depression, ADH, group therapy, and more
- Access all your data with the built-in, user-friendly ad hoc reporting tool

With NextGen® solutions, you can develop a comprehensive master treatment plan and manage multiple IAPs that can lead to better care. Use rich, built-in functionality to proactively categorize, monitor, and treat clients. Gain continuity of care through seamless integration of psychiatric history, primary care, lab orders, medications, and more.
Deploy a “WOW” factor that speeds care.

Your behavioral health client often requires substantial documentation. Those time-consuming tasks can reduce time spent treating clients. With NextPen® Solutions, you’ll speed and automate documentation. You get to clients faster. Stay with them longer. And see more of them.

In BH, contact with clients is desirable as early and as often as possible. Collecting demographic and clinical information before an appointment can streamline your intake process. With NextPen Solutions, you capture the needed data with the stroke of a pen. That discrete data is then automatically transferred directly into the NextGen Ambulatory EHR. NextPen Solutions can be used by therapists and clients alike since virtually everyone can use a pen without training!

No more scrambling for charts, no more paper errors, just seamless, automated transcription. Leverage NextPen Solutions for superior client care, while delivering increased ROI. With NextPen Solutions, you’ll stand out. Among colleagues. And with clients.

everyone can use the pen without training!
Regain control. Improve care. Enhance revenue.

Join your behavioral health colleagues who have improved their business results using NextGen® solutions. The NextGen® Practice Management (NextGen PM) solution puts reporting at your fingertips. Get built-in standard reports or easily create custom reports.

- **Improve documentation** with automated data collection and data population
- **Increase productivity** as you automatically run tasks daily or weekly
- **Improve collaborative care, workflow, efficiencies** with built-in, customizable communication tools
- **Easily access all your data and create reports** with the built-in, user-friendly reporting tool

BH billing is more complex than physical medicine billing. It is encumbered by federal, state, and local requirements; as well as those from private sources and insurance companies. Our NextGen® Background Business Processor and WorkLog Manager can help groups manage and simplify those complex reporting, authorizations, and billing requirements. BH is also a time-based billing model rather than code-based billing. The NextGen PM solution accommodates these needs with flexible automation that significantly improves productivity and accuracy.
Our automatic verification and eligibility process can help you get paid faster with up to 70% fewer denials.
“The NextGen application lets us collect all the discrete data we need to manage our statewide operations and to analyze and refine our outcomes, and then quantifiable data to demonstrate the value of those programs to our funding sources.”

Javier Favela, CFO
Jewish Family Children’s Services
**Client Success Story.**

Michigan Department of Corrections

62 facilities, 350 providers, 1,300 users, 54,000 covered lives, client since 2002

**Results Realized**

Michigan Department of Corrections (MDOC) partnered with NextGen Healthcare to streamline clinical workflows, improve documentation, and increase care quality while addressing its behavioral health needs. Dramatic results were achieved:

- Documentation compliance went from 61% to 94.6%
- Diagnosis went from 14% to 98%
- Non-formulary psychotropic medication usage went from 71% of prescribed psychotropic meds to 11%.
- Non-formulary approvals went from < 5% to 100%
- Attained and maintained CARF compliance
- Program average wait time went from **7.2 days** to **2.1 days**
- Medication compliance went from 79.4% to 97.2%
- Unmatched and duplicate lab orders went from **28%** to **less than 2%**; eliminated off-site record storage costs
- Increased record retention from **7** to **10 years**
“With better visibility into our operations, NextGen software contributed to our decrease in A/R by 22 days. Missing charges used to be too plentiful to count, but now they are down to zero. NextGen Healthcare delivers a truly great experience. We finally have a strong out-of-the-box solution that we can personalize for each care provider. NextGen’s experts guided us well and helped enable our outstanding success.”

Shannon Stewartson, COO
Michigan Department of Corrections
Proven expertise to meet behavioral health challenges.

Our commitment to behavioral health (BH) includes specialized services, training, expertise, and experience. We guide your implementation using BH-specific training tools — and a wide variety of additional support services are available to help you maximize your technology investment.

Our progressive software is ONC Certified*, and proven to help our clients meet government and other payer requirements.

- Achieve attestation
- Qualify for available pay for performance incentives
- Prepare for any new regulations
Experience the NextGen Healthcare Partnership

It takes more than software to produce success in a complex environment. That’s why NextGen Healthcare sees a business relationship as an ongoing partnership.

We maintain our commitment to behavioral health with specialized service, training, and experience—including a dedicated Director of Behavioral Health with more than 17 years of experience—and customized implementation/training methods geared to behavioral healthcare and your use of the system.
Take the Next Step.
Contact us
855.510.6398
EHResults@nextgen.com
Learn more about our simple, smart, fast, and reliable behavioral health solutions. We’ll help you enhance care quality, better coordinate care, streamline workflows, and grow your bottom line. So you can focus on delivering better behavioral health.