As a physician, when it comes to EHR solutions, you sometimes want a fellow physician to consult with you to make best practice recommendations. We can help.
Integrate with NextGen Ambulatory EHR solution; no interfaces required.

Physician Consulting Services is comprised of physicians from a variety of specialties who are available to evaluate your workflow and recommend how to optimize your EHR to improve efficiency and meet healthcare reform standards. Meet some of our Physician Consulting Services leaders and learn how their expertise guides the development of NextGen® solutions.

- Dr. Sarah Corley, Chief Medical Officer, provides leadership in support of the NextGen Healthcare Mission and its Strategic Goals, with a particular focus on clinical user satisfaction

- Dr. John Ellis, VP, Physician Consulting Services, serves as a liaison between the Physician Consulting Services team and our clients and coordinates the NextGen Healthcare physicians’ interdepartmental support activities

- Dr. Roy Gill, Physician Director of Ambulatory Clinical Content, is responsible for coordinating clinical review of ambulatory EHR content prior to release for relevance, accuracy, and adequacy

- Dr. Sarah Matt, Physician Director of Hospital Clinical Content, coordinates clinical review of the inpatient software suite of products
With more than 200 years of combined experience using EHRs in clinical practice, our physicians are well positioned to offer guidance and expertise across a broad spectrum of clinical informatics. Currently, the Physician Consulting Services department is comprised of 14 full-time physicians who serve as Subject Matter Experts across a variety of specialty workflow areas.

Many of our physicians are leaders in their specialties and have retained close contact with decision makers in medicine, regulatory entities, and the HIT industry. They are experts in the NextGen® solutions suite and are uniquely effective in helping providers and staff to utilize the software in the most efficient way possible. Put their experience and expertise to work for your practice.

Our team is your team.

Our physicians participate on national committees and organizations that are focused on quality improvement standards, pay-for-performance, Meaningful Use, and e-Prescribing. They work hand-in-hand with our product development team to enhance our products using evidence-based standards.

Our physician consultants can help your practice with:

- Pre-Go-Live system configuration
- Pre-Go-Live end user training
- Go-Live support
- Workflow analysis
- Workflow optimization
- Post-Go-Live advanced provider / staff training
- Meaningful Use education / training
- Meaningful Use audit assistance
- ICD-10 education / training
- Patient Centered Medical Home support / training
- Lab Compendium mapping
- Interim CMIO staffing
- Change management / leadership training
- Document customization
- Seminar-based training (training sessions offered through NextGen Healthcare Training Centers in a didactic setting)
- Webinar-based training
“Dr. Jessica Kasirsky is a fantastic asset to NextGen and I have several times requested her specifically. Her knowledge base is outstanding and her ability to teach and direct is phenomenal.”

Kris Rojek, NCP, Technical and Administrative Specialist,
HIPAA Compliance Officer
Center of Brain and Spine Surgery
Specialized support for specialized solutions

When you choose Physician Consulting Services, you benefit from decades of real-world experience adopting and using healthcare information technology.

This experience coupled with the effectiveness of peer-to-peer interactions between our physicians and client providers cannot be overstated.

The expertise of our physicians is not simply limited to general practices, hospitals, and clinics. Our Subject Matter Experts have specialized knowledge of the unique needs of clients such as Community Health Centers, Tribal Health Centers, and Residency Programs.

“Dr. Menen Mathias is great. We have some very stubborn providers here at our practice and she was able to get them to use the program in ways that we had tried (and failed to do) in just a few minutes. She is a wizard. In fact, we’re already planning two more visits.”

Aaron Higgins, Application Administrator
Colorado Springs Cardiologists = A Centura Health Clinic
Colorado Springs, CO
EHR workflow training for clinicians

Are you using your NextGen EHR® Ambulatory EHR efficiently and effectively? NextGen Healthcare offers a three-day intensive course, led by NextGen Healthcare Physician Consultants. It is designed to provide your staff with the tools and best practice recommendations needed to optimize clinical workflow.

Areas of focus include:

- Customization and configuration to maximize the use of your system
- Scenarios on how to use the core templates for optimal clinical workflow
- Recommendations on how to document chronic problems efficiently
- Using the new Orders Module in EHR 5.8
- How to use the clinical decision support features in NextGen® Knowledge Base Model (NextGen KBM) 8.3
- Optimal use of the Medication Module
- Recommendations on how to optimally address test results and document communications
Change not just for change’s sake

Change management can be a complicated process. Our Physician Consultants understand that change needs to be evaluated and managed in a way that reduces conflict and enhances workplace dynamics. Our physicians are trained to help you analyze and redesign your workflows, both before and after implementation.

Our physicians can function to help your staff successfully navigate the challenging elements of transitioning to new and improved workflows. With an average of 15 years’ experience managing and being affected by change, they are well positioned to address the idiosyncrasies you know are simple facts of life inside your practice.

Deliver consistent quality improvement

The success of many practices rests on the ability to deliver quality improvements in numerous areas, including patient care, practice management, and data delivery and usage. The combination of NextGen Healthcare HIT solutions and comprehensive Physician Consulting Services helps clients leverage reporting tools that allow practices, Patient Centered Medical Homes (PCMHs), Accountable Care Organizations (ACOs), and Community Health Centers (CHS) to build best practice care standards and generate a cycle of continuous quality improvement that can ultimately lead to a higher quality of patient care. And for ACOs and PCMHs that can mean better patient population health and more revenue.
Meaningful Use is more than just “using” an EHR. Upgrading your EHR to meet ICD-10 and Meaningful Use requirements entails a new way of thinking, planning, and executing. Resources such as training, education, and on-site support are available through our Physician Consulting Services department to help you succeed.

Our physicians serve as true Subject Matter Experts in the area of Meaningful Use and ICD-10 and have an expert level understanding of the content and workflows designed to support client Meaningful Use attestations. Furthermore, our Meaningful Use Subject Matter Experts can assist your organization in preparing for and navigating a Meaningful Use audit or an ICD-10 transition.

By engaging our consultants, clients also receive our detailed Client Path to Meaningful Use, a step-by-step guide to help you prepare your practice or hospital to demonstrate Meaningful Use. Ultimately, our physicians’ expertise serves to bridge the gaps in helping your organization to achieve Meaningful Use or achieve a successful transition to ICD-10.
Take a readiness assessment

NextGen Healthcare offers readiness assessments that analyze key components for EHR success, focusing on operational, clinical, and technical readiness. The assessment ties your organizational strategy for EHR adoption or upgrade to a detailed action plan for success, including recommendations for best practice adoption of EHR, practice management, and connectivity technologies. This readiness assessment will assist your organization in leveraging rich clinical and specialty content within our optimized NextGen KBM 8 Series. The end result is improved communications, workflow efficiencies, and enhanced documentation quality so you can work smarter, not harder.
Lab compendium mapping

The Physician Consulting Services team is available to assist clients with the process of mapping the NextGen Healthcare compendium of laboratory tests to the compendia used by laboratory vendors. Many clients find mapping to external facilities, or to in-house LIS systems, to be burdensome and time consuming. Physician Consulting Services can relieve the client of that burden and provide clinically appropriate mappings.

Interim CMIO services for clients

If your organization is in need of the services of a Chief Medical Information Officer, NextGen® Physician Consulting Services can help. We have the unique distinction among EHR vendors to be able to provide highly skilled individuals with CMIO experience. Our physician leaders are well suited to help your clinical staff in its implementation and adoption of the NextGen Healthcare suite of software products. They can also help your organization strategize for its broader HIT goals by identifying and adopting ancillary products or services to enhance provider and staff productivity.
A proven clinical solution resource for hospitals

As a clinical resource for development teams, Physician Consulting Services helps drive the development of NextGen Healthcare hospital systems from the very beginning to go-live and beyond.

Tap into our knowledge to help your facility drive coordinated care and:

- Enhance patient safety and outcomes
- Increase efficiencies and optimize workflow
- Improve communication and collaboration
- Qualify for Meaningful Use incentive revenue
- Plan your ICD-10 transition
Take the Next Step

Contact us to learn about our physician consulting services. Call toll free 1.855.510.6398 or email at sales@nextgen.com.

Current clients please contact your implementation project manager or open a support ticket.

Simplify processes.
Increase revenue.
Reach your MU and ICD-10 goals.