Put your data to work for you.

connect. care. thrive.

NextGen® Electronic Data Interchange (EDI)
Our mission at NextGen Healthcare is summed up in one word: **Ahead**. It’s our job to stay ahead of the digital transformation of healthcare.

We’re passionate about our mission every day. We’ve earned our industry leadership recognition in electronic data interchange (EDI) products and services because of our unwavering commitment to harness the power of EDI for our clients.

NextGen Electronic Data Interchange (NextGen EDI) allows healthcare business managers and physician practice executives to attack lost revenue, staffing issues, patient management, and workflow optimization from every angle.
Free your practice from paper.

NextGen EDI frees up clinical and administrative staff to focus on higher value tasks that can improve your patients’ experience and increase the quality of your healthcare delivery. Your business benefits, too. NextGen EDI can help your practice recover the tens of thousands of lost revenue dollars that physicians don’t get, typically due to rejected claims and under-billing.

Our NextGen EDI clients are generating remarkable patient management and claims processing accuracy and productivity results including:

- Fewer A/R days
- Greater staff productivity
- Reduced claim errors and resubmissions
- Accelerated cash flow
“We're able to do a little more with less. We’re able to do a little bit more billing, a little bit better coding, with less people because the system is a little bit more efficient than what we were using before. So that value then allows us to do a little bit more clinically for patients.”

Mark Masters
Chief Administrative Officer
Jacksonville Heart Center
Jacksonville, Florida
Reduce patient no-shows.

Reduce appointment no-shows without sacrificing hours of staff time with the NextGen EDI automated appointment confirmation service. NextGen EDI uses your appointment schedule from NextGen® Practice Management (NextGen PM) and contacts all scheduled patients using automated voice, text, and email reminders. Your practice has the ability to:

- Select from a variety of standard messages
- Create your own customized reminder messages
- Choose how far in advance your patients are contacted
- Program repeat attempts for no-answer or busy signal
- Receive automatically issued confirmation reports

All reports include number of busy signals, confirmed appointments, requested reschedules, and failed attempts. Results are imported to the appointment details section.
Identify issues before they arise.

Identify potential problems before the patient encounter to help reduce rejected claims, save valuable A/R days, and maintain a high standard of patient-focused care.

Because it’s integrated with NextGen PM, NextGen EDI Real Time Server (RTS) electronically submits eligibility, referral, and claims status transactions to insurance companies, allowing you to quickly determine eligibility and coverage information.

- Verify insurance eligibility by batch or in real time
- Check referral and claim status in real time
- Status reports issued automatically after verification with tasking
- Reports detail eligibility, co-pays, and deductibles
- Eliminate a root cause of bad claims
- Avoid costly and time-consuming manual approaches
- Phase II “CORE®” certification by The Council for Affordable Quality Healthcare (CAQH®) Committee

Completely transparent to users, NextGen EDI scans your appointment schedule, pulls the insurance data for all scheduled patients, and communicates with insurance companies to verify patients' eligibility.

Now save even more time and money with NextGen Healthcare Eligibility Self Pay (ESP). ESP is an automated checking of Medicaid, Medicare, and Third Party Liability coverage on Self Pay patients.
Accelerate patient collections and your cash flow.

Increase efficiencies and eliminate phone line connections by processing real-time integrated credit card, debit card, and ACH payments electronically through NextGen PM. Patients can opt in to view a current statement and make payments 24/7 over the web with NextGen® Patient Portal, or our EDI Payment Portal.

- Simple enrollment—No contract term or software to install
- Patient-centric option for payments accelerates patient responsibility collections
- Reduces paper statement costs and increases cash flow
Get the money you deserve.

Successful Electronic Claims Processing and Remittance is a core activity to optimize revenue cycles in the physician practice.

NextGen EDI works with the most innovative and reliable clearinghouses to help transform electronic claims submissions into payments. Combined with our Electronic Remittance Advice (ERA) and ScanLink services, your practice saves time and money by eliminating the need for manual insurance payment posting.

For practices, this means end-to-end integration, smooth implementation, consolidated billing, and ongoing support. With NextGen® solutions, industry and payer claim submission changes won’t take your practice by surprise.

- Claims are screened for incomplete or missing data
- Reduce rejections and remediate rejections faster
- Easily track claims and payments
- Know practice financials daily
- Speed up payment turnaround times
- Leverage advantages of increased cash flow
Claims done right the first time.

The pain of not submitting a clean claim the first time can create a domino effect of slowdowns and inefficiencies that can be costly in lost revenue and frustrated office staff. With NextGen Healthcare you have a fully integrated solution that runs prior to a claim being created. Our denial management technology quickly identifies unpaid or inaccurately paid claims and prioritizes them for further action. The combination of technology, tools, and aggressive pursuit translates into reduced denials and increased cash flow.

NextGen® Real Time Edits (NextGen RTE) can decrease the rework and rebilling of electronic claims. Automated checks and balances ensure compliance; transparent updates ensure accuracy. The latest commercial payer and CMS rules are automatically incorporated into your edits, including local, national, and payer-specific edits.

- Access to adjudication rules prior to claim creation
- The ability for quick corrections within the application
- The ability to accelerate the revenue cycle to expedite payments
- The ability to create edit rules specific to your practice workflow and payer adjudication rules
- Access to expansive edits from all NextGen RTE users
- Access to more robust payer and CMS rules
“If it weren’t for InSight Reporting, it would have taken me weeks or months to learn about reimbursement and denial problems.”

Susan Lupo
A/R Manager
Lansing Ophthalmology
Gain InSight into your analytics.

InSight Reporting™ gives you real-time access to healthcare remittance analytics. Compare your practice’s metrics against other similar practices at the state and national level. Targeted measurement of what matters most to your practice workflow means you can better manage for improvement.

With InSight Reporting you access the same technology used by CMS and insurance carriers (payers). You benefit from the industry’s largest ERA, ERN, and EOB database.

- Isolate the sources of consistent denials
- Track reasons behind claim denials
- Compare code usage to reduce risk
- Analyze utilization and productivity
Customize your correspondence.

From design to distribution, NextGen EDI automates the entire process, reducing labor and printing costs associated with in-house production of patient statements and other patient correspondence, including recall notices, budget and collection letters, practice announcements, and holiday greetings.

- Create professional, easy-to-use paper and/or electronic statements
- Customize with your practice’s logo
- Create personalized message areas
- Apply automatic USPS address verification and fast-forward
- Ensure prompt delivery of all statements
- Speed payment and reduce A/R days
- Automated address updates within NextGen PM
- Bad address reporting
“We’ve seen tremendous value added through the process. On the practice management side as an example, with some of the functions with the electronic claims process, we shaved 12 days off our accounts receivable in the first year of being live on practice management.”

Brandt Halbach
Executive Director
Georgia Neurological Surgery
Athens, Georgia
Partner with a leader of provider solutions.

By partnering with companies like NHXS, a leader in payer contract management, NextGen Healthcare brings you the right tools to negotiate contracts intelligently, recover previous underpayments from payers, and ensure payment accuracy.

- Powerful dashboard benchmarks performance and monitors contract compliance and denial trends
- Reduces the cost of dispute resolution and denial recovery
- Easily generates appeal documentation
- Saves time with appeals and denial management
Prepare your practice for success.

The NextGen EDI portfolio gets you ready! Ready to reach new levels of quality care. Ready to manage ICD-10. Ready to earn what you deserve. Ready to protect what you earn. All with the NextGen EDI portfolio of products and services.

• Appointment Reminders
• Eligibility Verification, Claim Status, and Electronic Referrals
• Integrated Payment Processing Services
• NextGen RTE
• Electronic Claims Processing & Electronic Remittance
• Eligibility Self Pay (ESP)
• InSight Reporting
• Payer Contract Management
• Patient Statements and Correspondence
• EDI payment Portal and NextGen Patient Portal statement payments

Get Started Today!

• No hardware to rent or buy
• No setup or installation fees
• No need for additional phone lines
• No long-term contracts
Put your data to work for you.

Choose from NextGen EDI Services Portfolio of Products and Services.